

Camrosa Water District
Enterprise System Catalog

October 5, 2016

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency	
					Collected	Updated
Microsoft	Exchange	Email system	Company E-mail	IT	Daily	Daily
Microsoft	Office	General productivity	Various	All Departments	Daily	Daily
Tyler Technologies	Incode	Financial Management System	Payroll Budget Management Generation of tax forms HR records	Finance Finance HR HR	Biweekly As needed As needed Yearly	Biweekly As needed As needed Quarterly
Harris Corporation	Advanced CIS	Billing	Customer Billing and Account Management	Customer Service	Daily	Daily
Schneider Electric	Wonderware	Supervisory Control and Data Acquisition (SCADA)	Remote status and control of water distribution systems	Operations and Maintenance	Daily	Daily
Schneider Electric	Historian	Archiving and retrieval of SCADA data trends	Analysis	All Departments	Daily	Daily
Adobe	Acrobat	Electronic document manipulation	Various	All Departments	Daily	Daily
Microsoft	Visual Studio	Software development	Reporting/Custom apps	IT	As needed	As needed
SAP	Crystal Reports	Reporting	Scheduled reports/jobs	IT	Daily	Daily
Verizon	VCE and Wireless	Phone system and Wireless Devices	Office VOIP and Mobile Devices	IT	As needed	As needed
Smart Utility Systems	SUS Hosted Portal	Online customer interface to track usage and provide alerts and conservation notifications	Customer base	IT	As needed	As needed
ESRI	ArcGIS	Graphical Information System	Mapping and Planning	Technical Services	Daily	Daily
Aclara	Star System	Automatic Meter Reading	Usage and Billing	Operations and Maintenance	Daily	Daily
Target Solutions	Target Solutions online services	Online training	Portal for online training for members	Training	Daily	Daily
Microsoft	Internet Information Server	Internet and Intranet	Camrosa.com and Intranet	IT	Daily As needed	Daily As needed
Microsoft	Standard Query Language	Billing System Financial System AMR Historian	Various	Employee Benefits	Daily	Daily
Webex	Training Center/Meeting Center	Conferencing	Online Training Conference meetings	Training All departments	As needed As needed	As needed As needed
Opentext	Alchemy	Document Management system	Policy/Procedures Archival Contracts Governing documents Risk Management	Admin All departments Member Svs Admin Risk mgmt	As needed Daily As needed As needed Daily	As needed Daily As needed As needed Daily
