

CAMROSA PIPELINE

SPRING 2026

Welcome to the Camrosa Water District Newsletter!

Camrosa Water District is proud to circulate the spring edition of our District Newsletter, a beneficial way to keep our community of customers informed, connected, and engaged.

This newsletter will provide residents and customers with important updates on District projects, service improvements, upcoming events, and opportunities to participate in Camrosa programs. It will also highlight the work we're doing to maintain safe, high-quality water, strengthen system reliability, and plan for the future needs of our community.

Welcome – and thank you for being part of the Camrosa community.



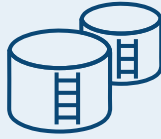
Join us for a Community Meeting – April 30th

The District is hosting a community meeting on **Thursday, April 30 from 7:00–8:30 pm at the Ventura County Office of Education Conference and Educational Services Center**. This meeting will offer an opportunity to learn more about the ongoing Integrated Master Plan development and to ask questions or share feedback directly with Camrosa Water District staff. See the Camrosa website for more details about the meeting. Light refreshments will be provided. We look forward to seeing you there!



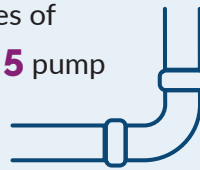
BY THE NUMBERS: YOUR CAMROSA WATER DISTRICT

The **potable water system** has over **180** miles of pipelines, **3** groundwater basins, **10** reservoirs with **16.25M** gallons of storage, and **8** pump stations.



The District delivers about **14,000** acre-feet of water annually to over **35,000** residents, businesses, and farms.

The **non-potable water system** moves **6** cubic feet of water per second through **31** miles of pipelines, supported by **4** tanks, **3** wells, **5** pump stations, and **4** storage ponds



The **recycled water system** treats about **1.5M** gallons of wastewater daily through **74** miles of pipelines and lift stations, serving around **6,900** sewer connections.



Customer Survey

Camrosa Water District (Camrosa) is inviting customers to share their feedback through this survey. The purpose of this survey is to better understand what matters most to you when it comes to water service, quality, and reliability. Your input will help establish a **baseline understanding of the community we serve and the services we provide.**

The survey takes approximately 5-10 minutes to complete. Participation is voluntary and responses are confidential. Providing contact information and opting in to receive Camrosa updates is optional and not required to complete the survey.

Thank you for sharing your input and helping Camrosa continue to serve the community effectively.



Customer Survey – Share Your Feedback

We value input from our community and have launched a new customer survey to gather feedback on District services, priorities, and future needs.

This survey provides customers with a direct opportunity to share their thoughts and help guide decision-making as the District continues to plan for future improvements and development. Your feedback will help Camrosa better understand community priorities and continue building a reliable and sustainable water system for the years ahead.

The survey is live and closes at the end of April. We encourage all customers to take part—your voice matters!



<https://survey123.arcgis.com/share/235624933e2a4268946548da2526a9b7>

New Customer Portal

We're excited to introduce our new customer portal! The portal allows you to easily manage your account online, sign up for paperless billing, and enroll in AutoPay.

If you were previously enrolled in our payment portal, your account has been automatically transferred to the new system. Your existing payment methods and paperless billing preferences remain unchanged. To access your account, simply select **"Forgot Your Password"** and follow the password reset instructions.

If you have not used our payment portal before, select **"Create an Account"** to complete your registration.

Please note that your **account number format has changed** and is reflected on your **bill**.

Coming soon: The portal will also allow you to view your meter usage and set alerts for potential leaks. Stay tuned for more updates!

CAMROSA WATER DISTRICT

Email Address Password Login

Remember Me Forgot your Password? Create an Account

Pay Bill Now

The meter at your home or business provides mountains of useful data. Now you can spot trends, track your usage, and even receive water related alerts and challenges. It's your water, make the most of it.

Data & alerts where you are
Alerts and meter data are accessible across lots of different devices and our mobile alert system keeps you up-to-date even when you're on the road.

Track & compare your usage
Track your usage against weather conditions and see how you compare to your own usage from previous years.

Customizable markers
Track important events and monitor associated water changes with handy markers. Using markers helps the system know how and when to provide important alerts.

Water Challenge
Set an water savings goal and track your progress over time.

Contact Camrosa Water District Feedback

Select Language v1.0.2.1.2 Powered By: mymeter

Spring Tour

Wednesday, May 13, 2026

Fall Tour

Saturday, September 19, 2026

Location

Camrosa Headquarters,
7385 Santa Rosa Rd.



Upcoming Camrosa Facilities Tours

Camrosa Water District is excited to invite our community to participate in upcoming Facility Tours! These tours are a great opportunity for residents and customers to get an inside look at the infrastructure and systems that help deliver safe, reliable daily water service.

As a participant, you will have the chance to tour Camrosa's facilities, learn where our water comes from, how it is treated to make it safe to drink, how it gets to your faucet, and get an inside look at the District's daily operations and long-term planning efforts. Continental breakfast & lunch will be provided, and the tour will take approximately 3 hours.

For more information, please contact Donnie Alexander at (805) 482-8514 or email at donniea@camrosa.com. Space is limited, so early sign-ups are encouraged.

Water Awareness Month – May 2026

May is Water Awareness Month, and Camrosa Water District will promote community education and outreach throughout May 2026 to highlight the importance of water conservation, long-term sustainability, and responsible water use.

Water Awareness Month is also an opportunity to recognize the ongoing work Camrosa does year-round to preserve water quality, enhance system reliability, and plan for a more stable, locally sourced water supply program. Through infrastructure upgrades, system maintenance, and long-range planning, Camrosa continues working to provide safe and dependable water service for the community.

Stay tuned for Water Awareness Month updates, including conservation tips, educational resources, and ways to get involved.



Water Conservation Tips

Water is one of our community's most valuable resources. At Camrosa Water District, we work every day to deliver reliable, high-quality water while maximizing local resources and reducing dependence on imported supplies. Using water efficiently at home helps protect our shared water supply and keeps costs manageable for everyone.

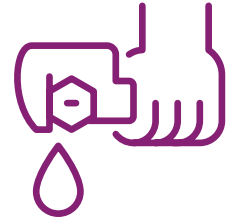
Try these simple water-saving tips:



Water landscapes efficiently. Water early morning or evening to reduce evaporation and check sprinklers to prevent runoff onto sidewalks and driveways.



Upgrade indoor fixtures. High-efficiency toilets, showerheads, and washing machines can significantly reduce household water use.



Fix leaks quickly. Even small leaks can waste hundreds of gallons each month.



Rebates for water-efficient upgrades may be available through regional programs. Learn more and explore rebates: [SoCalWaterSmart.com](https://www.socalwatersmart.com).

Together, we can protect our water resources today while planning for a more resilient tomorrow.

