CAMROSA WATER DISTRICT

CAMROSA PIPELINE

FALL 2026

Welcome to the Camrosa Water District Newsletter!

Camrosa Water District is proud to circulate the fall edition of our District Newsletter, a beneficial way to keep our community of customers informed, connected, and engaged.

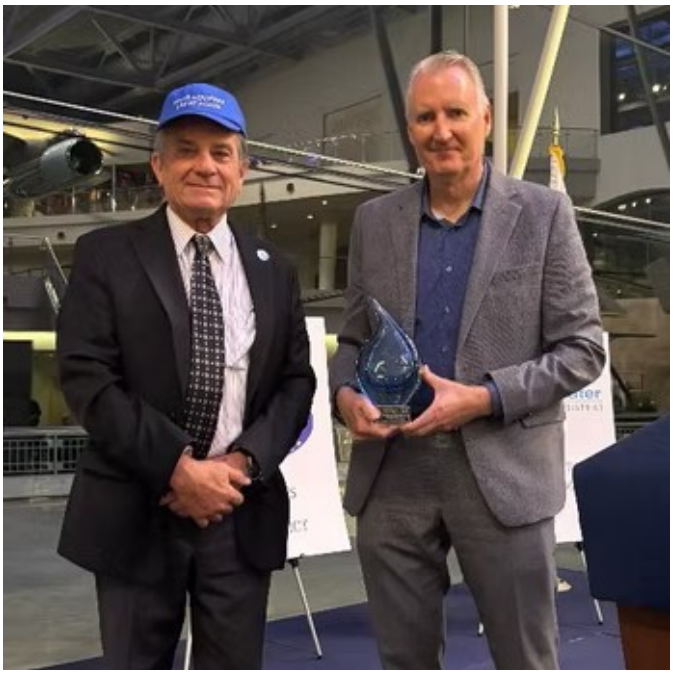
This newsletter provides residents and customers with important updates on District projects, service improvements, upcoming events, and opportunities to participate in Camrosa programs. It will also highlight the work we're doing to maintain safe drinking water, strengthen system reliability, and plan for the future needs of our community. Welcome – and thank you for being part of the Camrosa community.

Celebrating Our Team

Congratulations to Norman Huff on Receiving the Water Leadership Award!

The Association of Water Agencies of Ventura County (AWA) held its 31st Annual Member & Policymaker Reception at the Ronald Reagan Presidential Library on September 18, 2026.

During the event, Camrosa Water District's General Manager, Norman Huff, received AWA's **Water Leadership Award**, recognizing his outstanding dedication and significant contributions to improving, protecting, and managing our region's water resources.



Greg Patterson, AWA President (left) and Norman Huff (right)

Norman's commitment to providing safe, reliable drinking water to the community we serve makes this recognition well-deserved. We are proud to celebrate this achievement and thank him for his continued leadership and dedication to our community. Congratulations, Norman, on this prestigious honor!

Camrosa Enhances Water Quality Monitoring with New Sampling Stations

Camrosa recently installed **four dedicated water quality sampling stations** at the Sunset Valley, Presilla, Barranca, and Gerry sites. These stations provide District staff with safe, convenient access to collect representative water samples from the drinking water distribution system.

The District maintains and monitors **42 sampling locations** throughout its drinking water system. Each location is sampled monthly to test for coliform bacteria, which serve as indicator organisms that can signal potential contamination and the need for further investigation.

Historically, sampling locations have included customer homes, backflow prevention devices, and fire hydrants. These locations can present challenges, including changes in property ownership and access availability. Additionally, customer hose bibs and fire hydrants can be difficult to disinfect properly, potentially producing false-positive coliform results that require additional sampling and laboratory analysis.

The new dedicated stations provide **standardized, reliable, and accessible sampling locations** that remain consistent over time. They are also secured and accessible only to District personnel, helping ensure controlled sampling conditions.

These improvements will enhance the consistency and efficiency of routine water quality monitoring, support compliance with applicable drinking water regulations, and help Camrosa continue delivering safe, high-quality drinking water to the community we serve.



Camrosa Connects with Customers at Santa Rosa Valley Fall Festival

Camrosa was pleased to participate in the **3rd Annual Santa Rosa Valley Fall Festival** on Saturday, October 3, 2026. It was a great opportunity to connect with customers and community members, answer questions about local water issues, and share information about Camrosa's ongoing efforts to plan for a **reliable water future**. We also had several attendees sign up to participate in an **upcoming Master Plan focus group**, helping ensure customer perspectives continue to inform our planning. **If you are interested in joining the focus group, please contact Customer Service at (805) 388-0226 or send us an email at customerservice@camrosa.com.**

The day also brought a wonderful reminder of the difference our team makes every day. One Camrosa customer stopped by to share her appreciation for Ray, who had helped her family with an emergency leak shutoff that very morning. She called Ray "amazing" and was grateful for his quick assistance and great customer service. Great job, Ray!

A big thank you to Norm, Donnie, and Brad for representing Camrosa and spending a very hot Saturday afternoon talking with our customers and community. We appreciate their willingness to be out there—and everyone who stopped by to say hello!



Donnie Alexander (left) and Norman Huff (right)

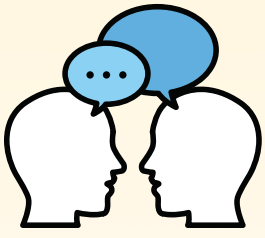
We Want to Hear From You!

📧 **feedback@camrosa.com**

At Camrosa Water District, your feedback helps us improve our services and better serve our community.

WE WELCOME YOUR:

- **Comments and suggestions**
- **Ideas for improving services**
- **Suggestions for future programs**
- **Feedback about your customer experience**



All comments and suggestions will be reviewed by District staff.

While every submission is appreciated and considered, staff may not be able to respond individually or immediately.

For assistance requiring an immediate response, please contact Customer Service during normal business hours at (805) 388-0226.

Thank you for helping us continue to improve and serve our customers.

Camrosa Facilities Tour

Future Tour Dates:
Wednesday, May 5, 2027
September 18, 2027

Location:
Camrosa Headquarters
7385 Santa Rosa Rd.



Camrosa would like to thank all those who attended our Facilities Tour on September 19, 2026. This tour is a great opportunity for residents and customers to get an inside look at the infrastructure and systems that help deliver safe, reliable daily water service.



As a participant, you will have the chance to **tour Camrosa's facilities**, learn where our water comes from, how it is treated to make it safe to drink, how it gets to your faucet, and get an inside look at the District's daily operations and long-term planning efforts. Continental breakfast & lunch will be provided, and the tour will take approximately **3 hours**.



For more information, please contact Donnie Alexander at (805) 482-8514 or email at **donniea@camrosa.com**. **Space is limited**, so early sign-ups are encouraged.

Conservation Corner



Our **Non-Potable Fill Station** is still available on Saturdays from 8am – 12:00pm. More details are available on our website.



As cooler temperatures and rain arrive in the fall and winter seasons, please remember to **adjust your irrigation timer** accordingly. You can turn off your sprinklers for up to 3 days after a good rainstorm.



Interested in water-saving rebates? Visit: **socalwatersmart.com** to find available rebates.

For more information, please email Donnie Alexander at donniea@camrosa.com

Help Us Stay Connected

Has your phone number, email address, or mailing address changed recently? Please take a moment to **update your contact information** with Camrosa Water District.

Keeping your contact information current, especially your email, helps ensure you receive important notifications about your account, billing reminders, service updates, emergency alerts, Camrosa community events, and conservation information.

To update your information, please contact Customer Service at **(805) 388-0226** or send us an email at **customerservice@camrosa.com**. Thank you for helping us stay connected with you.

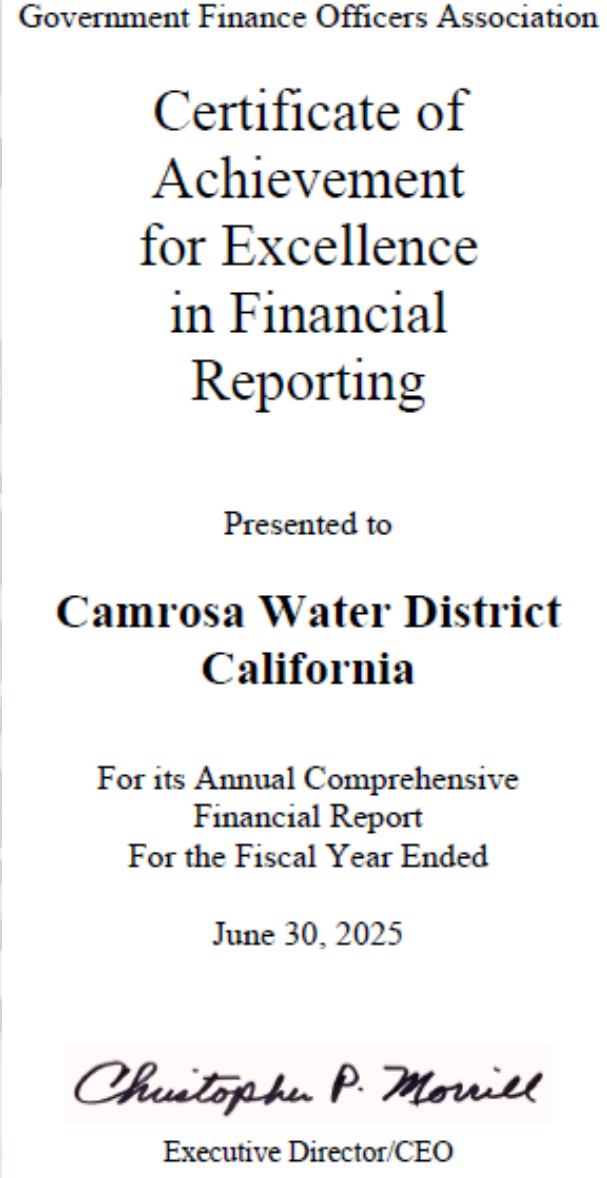
Audit and Annual Comprehensive Financial Report

Regular financial audits are an important way to ensure that public funds are managed responsibly. They help confirm that Camrosa Water District (District) remains transparent, trustworthy, and focused on serving our community. An audit is an independent review of financial records performed by an external certified public accountant.

Along with the audit, the District prepares an **Annual Comprehensive Financial Report (ACFR)**, an in-depth annual report that provides a complete picture of the District's financial activities for the prior fiscal year. This report is prepared and published by the District's Finance Department to help the community understand how resources were managed and used.

We're proud to share that the District has received the **Certificate of Achievement for Excellence in Financial Reporting** for its ACFR for the fiscal year ended June 30, 2025 – marking our eleventh year earning this distinction. This award reflects our ongoing commitment to clear, accurate, and reliable financial practices.

In our upcoming winter newsletter, we'll share highlights from the District's ACFR for the fiscal year ended June 30, 2026, offering a look back at the year's accomplishments and how the District managed and used its resources to serve the community and ensure a reliable water future.



Government Finance Officers Association

Certificate of Achievement for Excellence in Financial Reporting

Presented to

Camrosa Water District California

For its Annual Comprehensive Financial Report
For the Fiscal Year Ended

June 30, 2025

Christopher P. Morrill

Executive Director/CEO

Board Meetings

Board Meetings are usually held on the **2nd and 4th TUESDAY** of each month at **10:00am** at the Camrosa District Office (meetings are highlighted in **GREEN** below). Board agendas indicate what items will be heard; proceedings of past meetings are also available. The public is welcome and encouraged to attend.

2026 Board Calendar

OCTOBER

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

NOVEMBER

S	M	T	W	T	F	S
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8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

DECEMBER

S	M	T	W	T	F	S
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6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Look for the 2027 Board Calendar in the Winter Newsletter